

## Walker W. Watson

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### MICROCOMPUTER EXPERIENCE:

IBC PCS &  
COMPATIBLES  
MACINTOSH  
PRINTERS  
SCANNERS  
NETWORKS  
MODEMS  
AUDIO/VISUAL

DOS  
WINDOWS  
WORDPERFECT  
LOTUS 1-2-3

dBASE  
HARVARD GRAPHICS  
MICROSOFT WORD  
MICROSOFT EXCEL

POWERPOINT  
PROJECT

CLARISWORKS  
FILEMAKER PRO  
PAGEMAKER

APPLE SYSTEM & FINDER

MACWRITE  
MACDRAW  
CLARISWORKS

FILEMAKER PRO  
HYPERCARD  
PAGEMAKER

QUARKXPRESS  
APPLETALK

DATABASE MANAGEMENT  
DESKTOP PUBLISHING  
OFFICE AUTOMATION  
COMPUTER BASED TRAINING

INTERACTIVE VIDEO DISK

MULTIMEDIA

GRAPHIC ARTS

### PROFESSIONAL SYNOPSIS

Innovative professional with extensive knowledge of microcomputers in business and education  
Strong interpersonal and highly effective communications skills  
Competent technical abilities for integration and support of multi-platform systems

### EDUCATION

M.A. 1993, Computer Information and Resource Management, 4.0 GPA  
CNA 1994, Certified NetWare Administrator, Novell Inc.

### CREDENTIALS



#### Microcomputers:

- broad experience and expertise in microcomputer systems technology
- rapid understanding of new technology and its application
- organizational skills to efficiently implement new technology
- operations management experience for multi-purposed microcomputer labs
- proficient in principal business software for IBM, Macintosh, and Internet



#### Program Management / Administration:

- capable program manager / office systems technology administrator
- supervisor for instructional, technical, and support personnel
- data collection, analysis, and preparation of reports and presentations
- create informational and promotional materials using computer tools
- excellent software configuration and database management abilities



#### Computer Support Services, Training and Education:

- customer service, user support, troubleshooting, and resolution skills
- identify training objectives, develop curriculum, and educational materials
- accomplished effective classroom and one-on-one computer instructor
- expertise in computer based training and hyper-media design / production
- experienced certified microcomputer maintenance and repair technician

### EMPLOYMENT

4/90

to

Present

VALENCIA COMMUNITY COLLEGE, ORLANDO, FLORIDA

#### MANAGER, TECHNOLOGY PROGRAMS, TECHNOLOGY INNOVATION CENTER

Systems Analyst for business incubator. Manage operations and implementation of computer delivery methods that enhance classroom productivity and industry demonstration programs. Assist staff with selection, installation, testing, and integration of microcomputer systems.

#### PROGRAM MANAGER, COMPUTER TRAINING INSTITUTE

Administrator for corporate and open enrollment computer training programs. Plan, develop, and coordinate computer training courses; supervise adjunct instructors.

#### INSTRUCTIONAL TECHNOLOGY SUPPORT SPECIALIST

Research and developed interactive, hypertext, and computer based instructional programs.

8/88

to

4/90

CALDWELL COMMUNITY COLLEGE, BOONE, NORTH CAROLINA

#### PROFESSOR, MICROCOMPUTER TECHNOLOGY

Prepared and delivered classroom / lab microcomputer business application curriculum.

5/80

to

8/88

HARRIS CORPORATION, MELBOURNE, FLORIDA

#### PROGRAM ADMINISTRATOR, SPACE ELECTRONICS SYSTEMS

Systems Analyst / Computer Support Specialist for aerospace engineering department. Program administrator / planner, documentation manager, and corporate support liaison.

### REFERENCES

Professional and personal references furnished upon request.